AGL V2 CAMERA SET-UP - VERIZON

STEP 1 — Visit an official Verizon Store

STEP 2 — Double check the firmware.
Reference below chart & photo
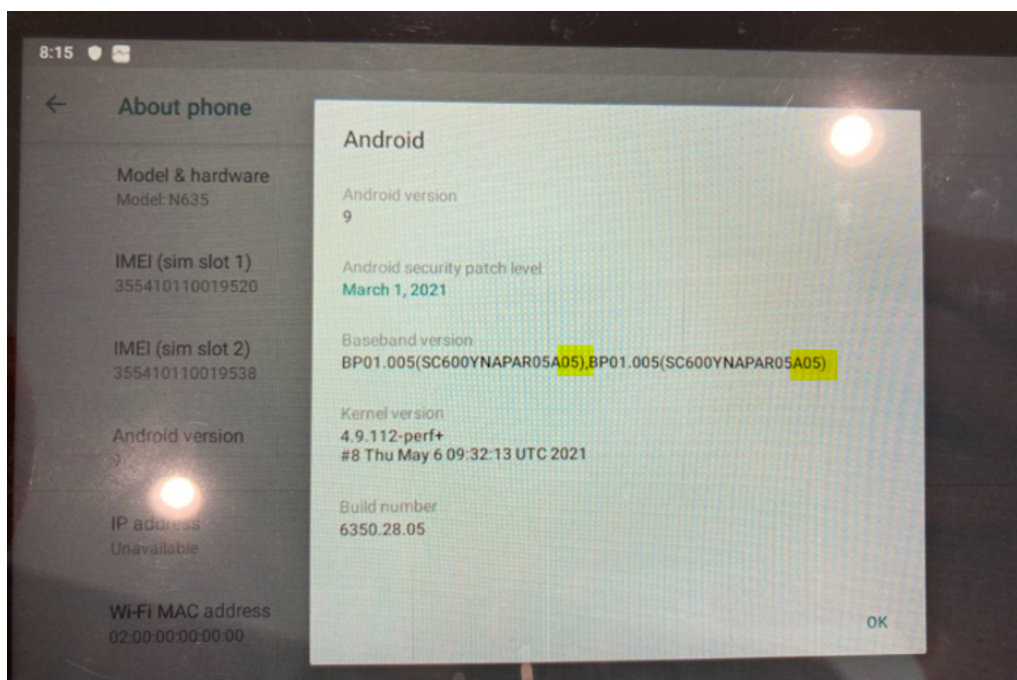
Settings->About Phone->Android version

	AT&T	Verizon
Baseband version	SC600YNAPAR05A05	SC600YNAPAR05A04

AthletesGoLive
Streaming Sports LIVE Everywhere

STEP 3 Make sure the plan is for **4G LTE** – not 5G

4G

STEP 4 Make sure the plan is for a Tablet – **not** a phone

STEP 5 The plan has to be under a consumer account

If you are an existing customer of Verizon, make sure it is set up under a consumer account –
not a business account.
If you have a business account, open a consumer account.

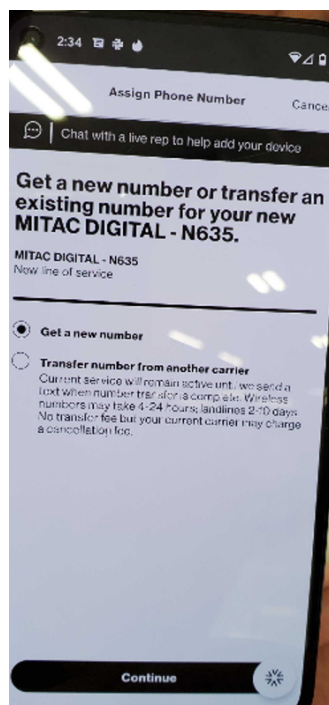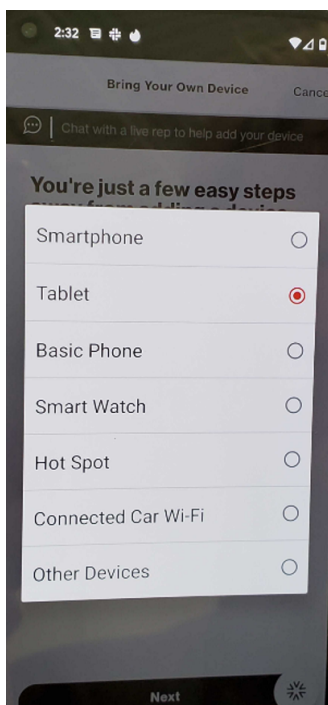**STEP 6** Find your IMEI number:

If the Verizon rep is unable to locate the IMEI, the Verizon rep needs to check the DMD to confirm the IMEI is loaded.

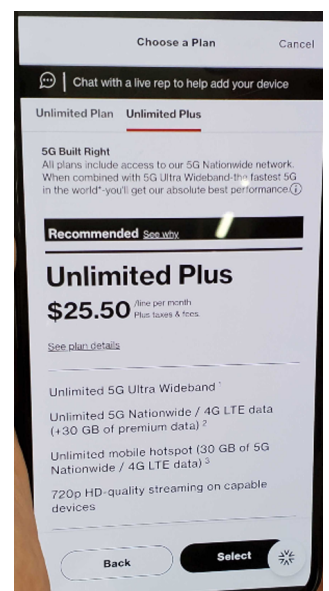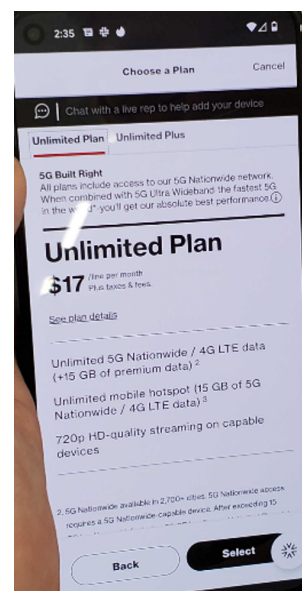Users can use below link to check their IMEI:

 https://www.verizon.com/bring-your-own-device/imei-esn-meid/

STEP 6 If the store does not allow you to add a device (ie they cannot find the IMEI number), download the Verizon app to your personal cell phone and add a device. Screenshots below.

Choose your plan:

AGL V2 CAMERA SET-UP -AT&T

STEP 1 Visit an official AT&T Store – not an authorized dealer or third party

STEP 2 Double check the firmware.
Reference below chart & photo
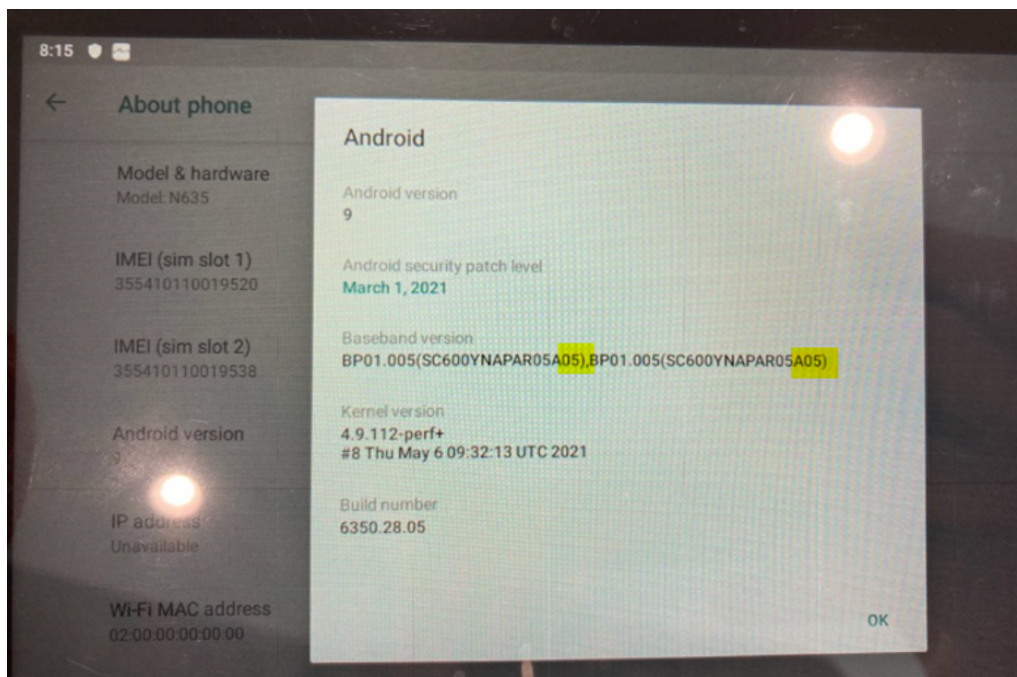
Settings->About Phone->Android version

	AT&T	**Verizon**
Baseband version	SC600YNAPAR05A05	SC600YNAPAR05A04

STEP 3 Make sure the plan is for **4G LTE** – not 5G

STEP 4 Make sure the plan is for a Tablet – **not** a phone

4G

STEP 5 The plan has to be under a consumer account

If you are an existing customer of AT&T, make sure it is set up under a consumer account – not a business account.

If you have to use a business account, call the AT&T small business support line. Let them know you have a certified business IOT tablet you would like to add 4G LTE to.

STEP 6 When at the store, have the AT&T rep verify the APN settings. See below for details.

APNs setting will only appear after insert a SIM card. If you need add another APN, tap the "+" to add a new one.

Settings>Network & internet>Mobile network (photos below).